

Survey of Student Opinions

2008-09 IE Cycle

compiled by

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Director of Institutional Effectiveness
and Quality Enhancement

Fall 2008

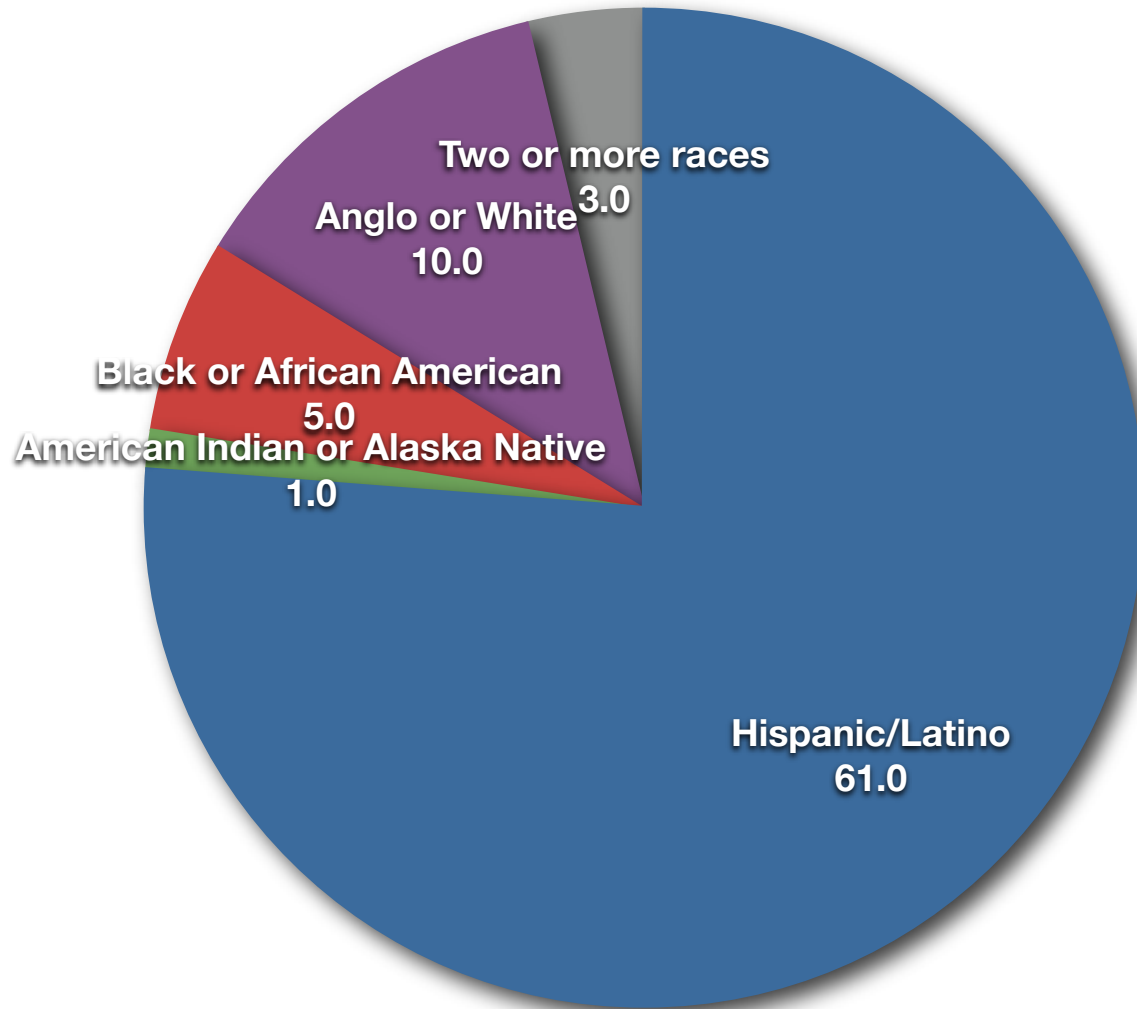
The survey was conducted during the Fall Semester of 2008 by distribution in classes, asking faculty to instruct their students to complete the survey. Faculty then returned the survey to the office of Institutional Effectiveness and Quality Enhancement. Surveys this cycle were distributed in English only. Page One of the survey gathers demographic information about the respondents, and the following pages ask the respondent to “grade” the University in 16 distinct areas. From the surveys distributed, 132 were returned for tabulation.

The following areas of the school were analyzed: (1) Admissions; (2) Registration; (3) Financial Aid; (4) Bookstore; (5) Library/Learning Resources Center; (6) Counseling/Student Services; (7) Academic Advising; (8) Technology; (9) Campus Environment; (10) Food Services; (11) Academic Program; (12) Policies and Rules; (13) General Issues; (14) General Business Office; (15) Christian Service Program; and (16) Facilities.

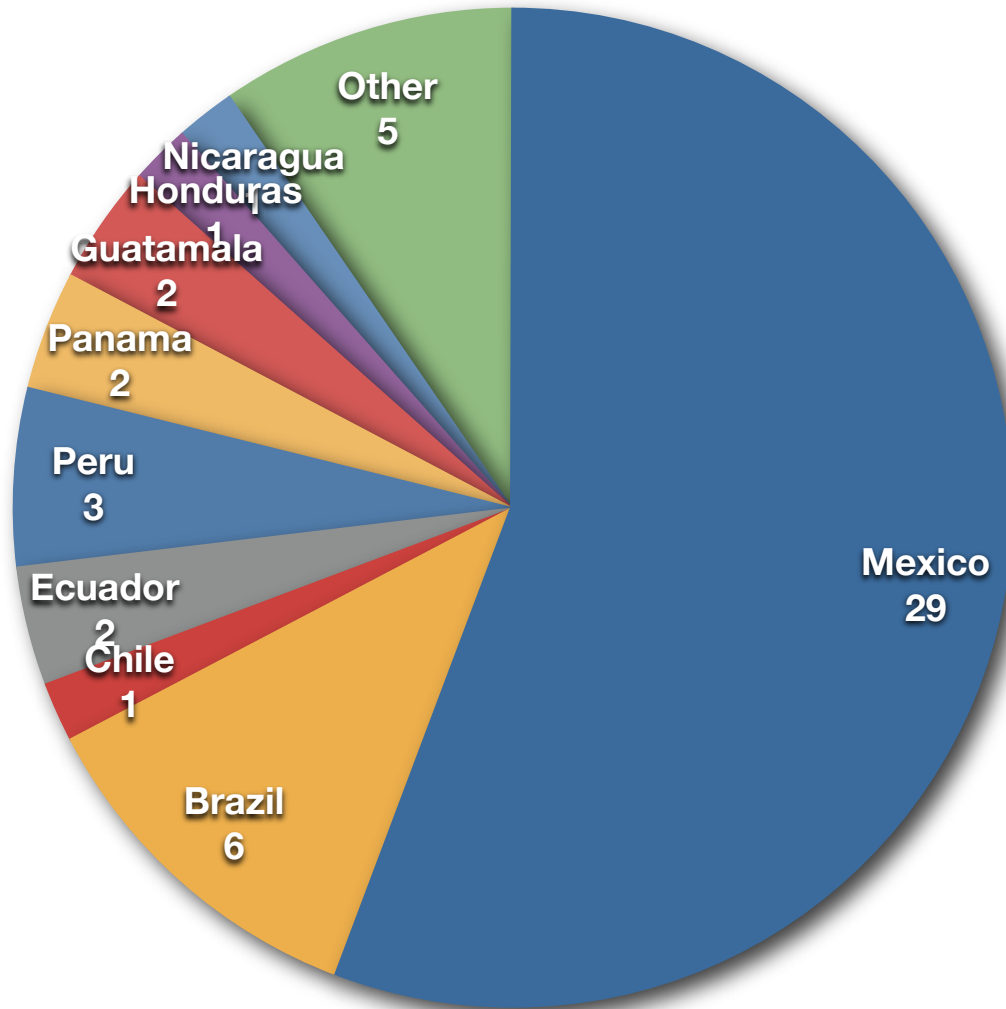
Responses were placed on a Five-Point grading scale of “A, B, C, D, F” and converted to a four-point numeric result similar to a grade-point average (A=4...F=0).

This Survey serves to assist various Institutional Effectiveness Units in developing and assessing Objectives/Outcomes during the IE Cycle ending May 31, 2009. It also serves as a benchmark instrument for assisting these same IE Units in developing and assessing Objectives/Outcomes during the next IE Cycle. Findings from these assessments feed into the annual Strategic Plan developed under the direction of the Office of the President.

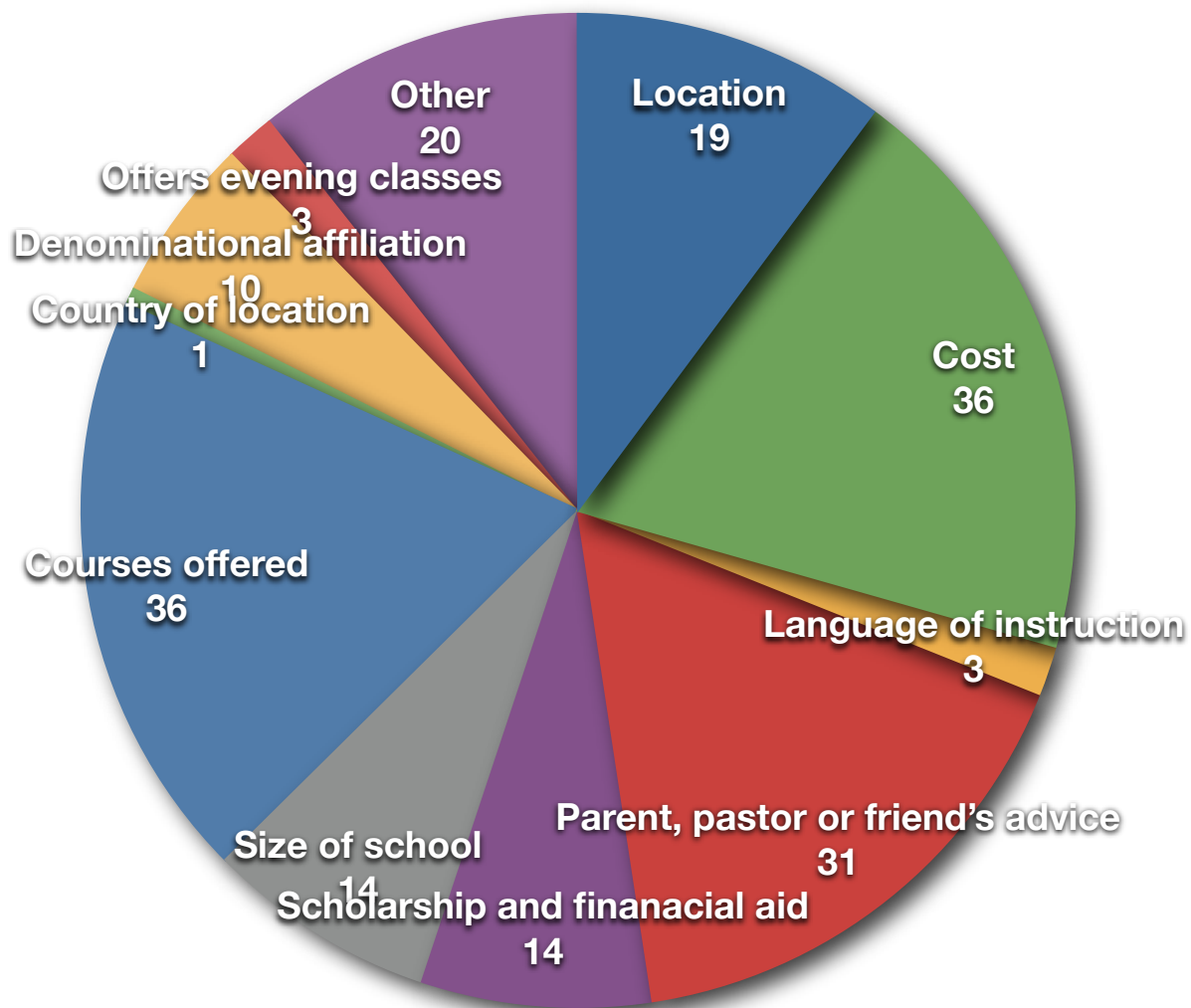
US/Puerto Rico Citizens



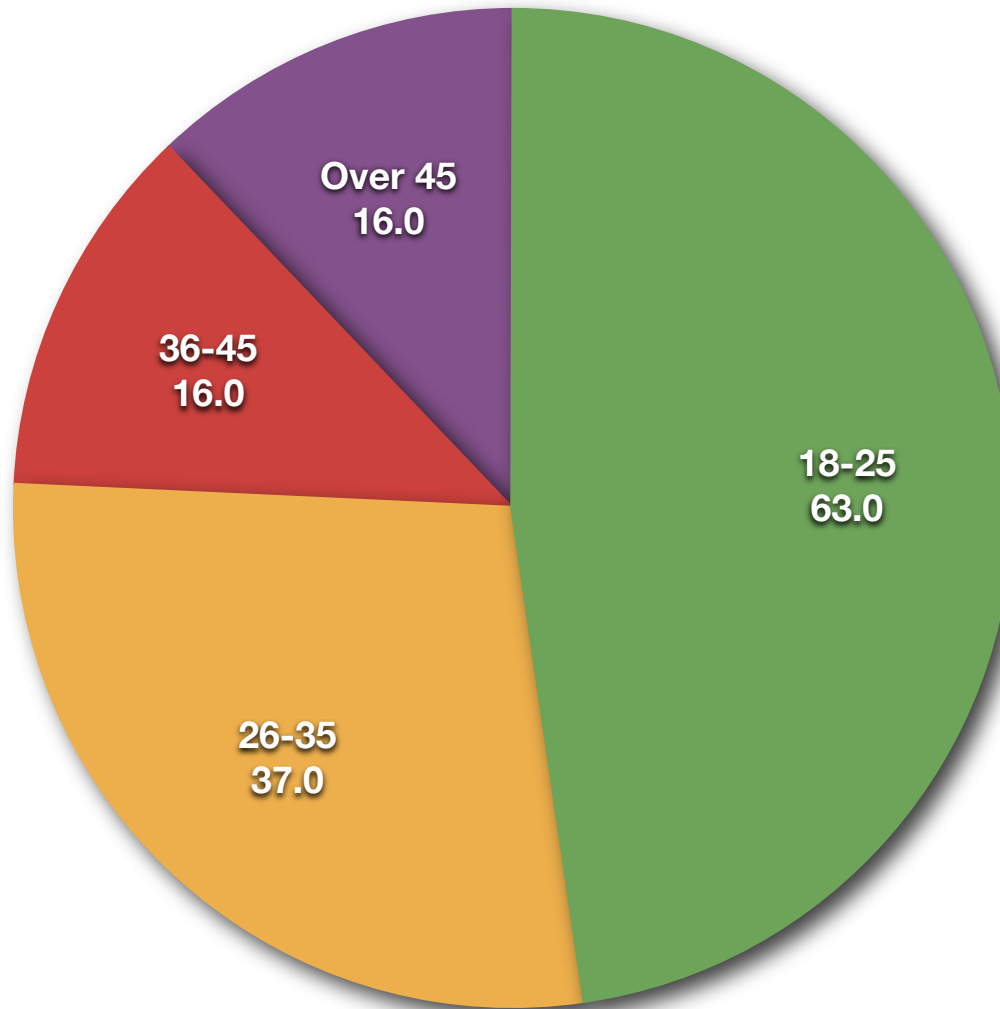
Citizens from Other Countries



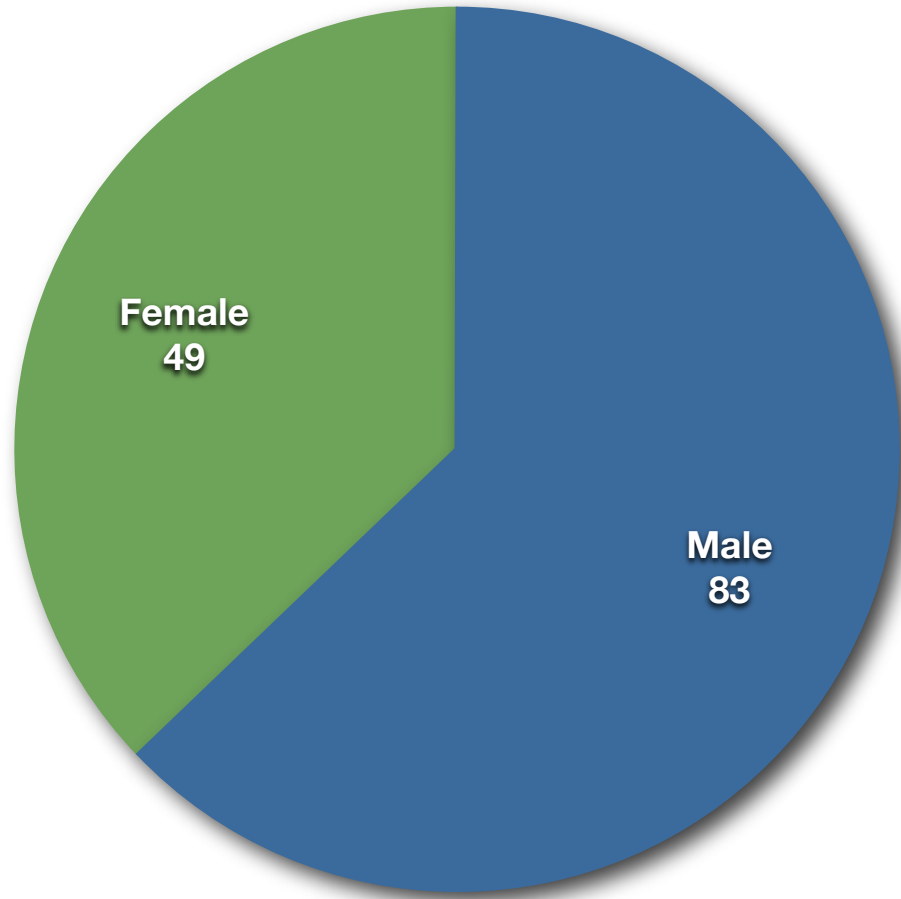
Reason for attending BUA



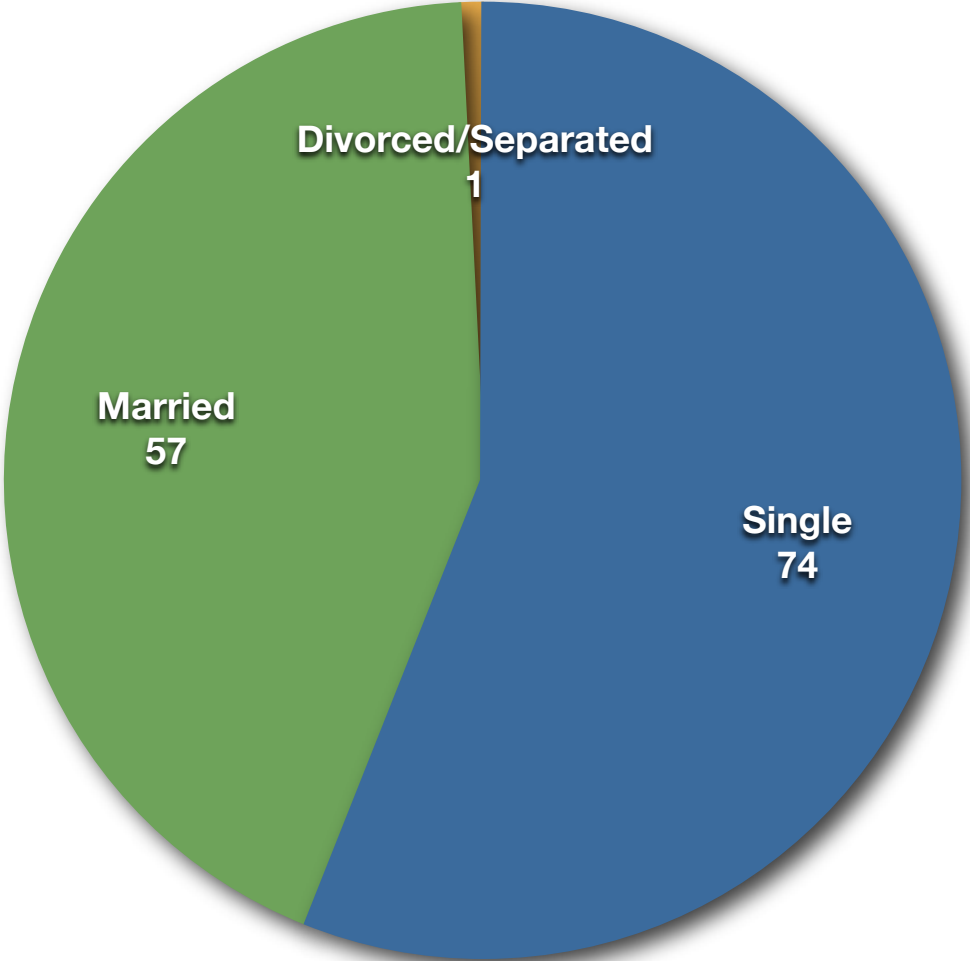
Age



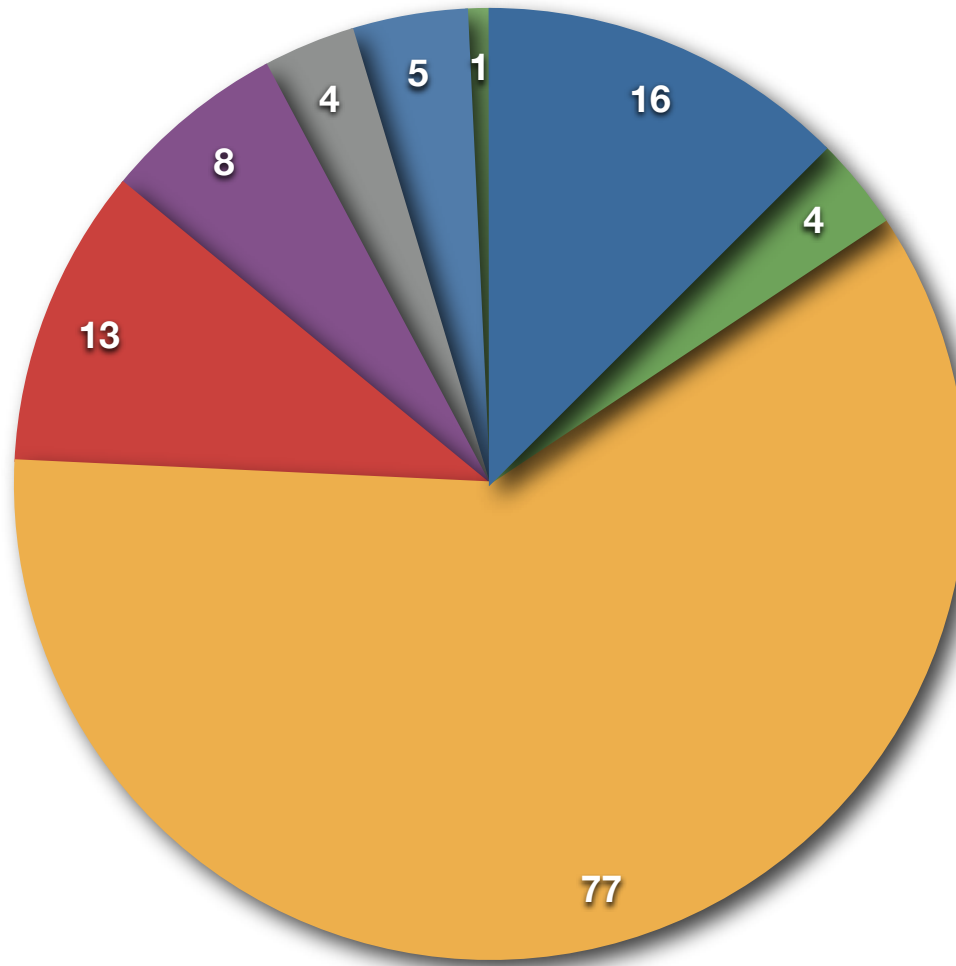
Gender



Marital Status

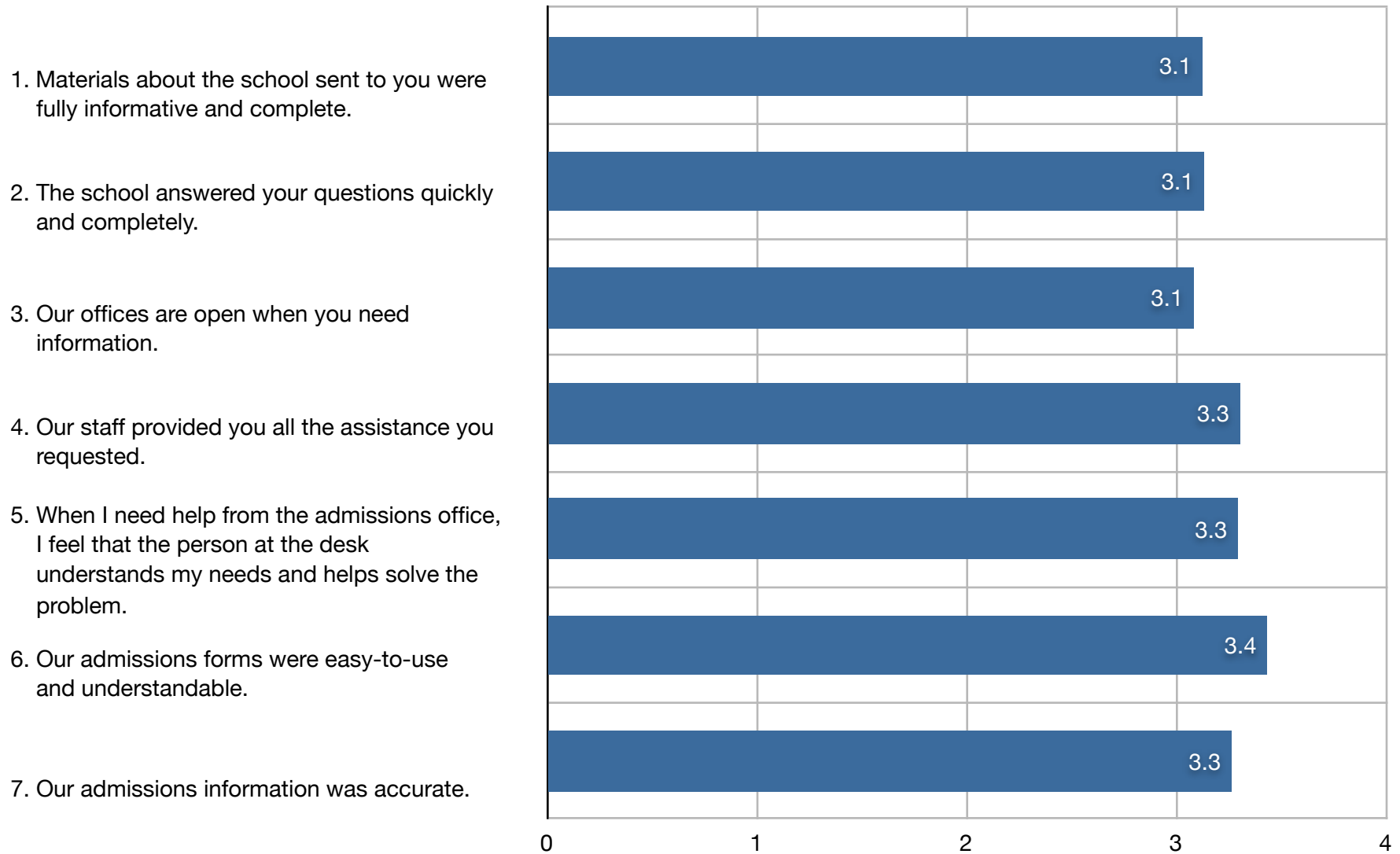


Enrollment Status

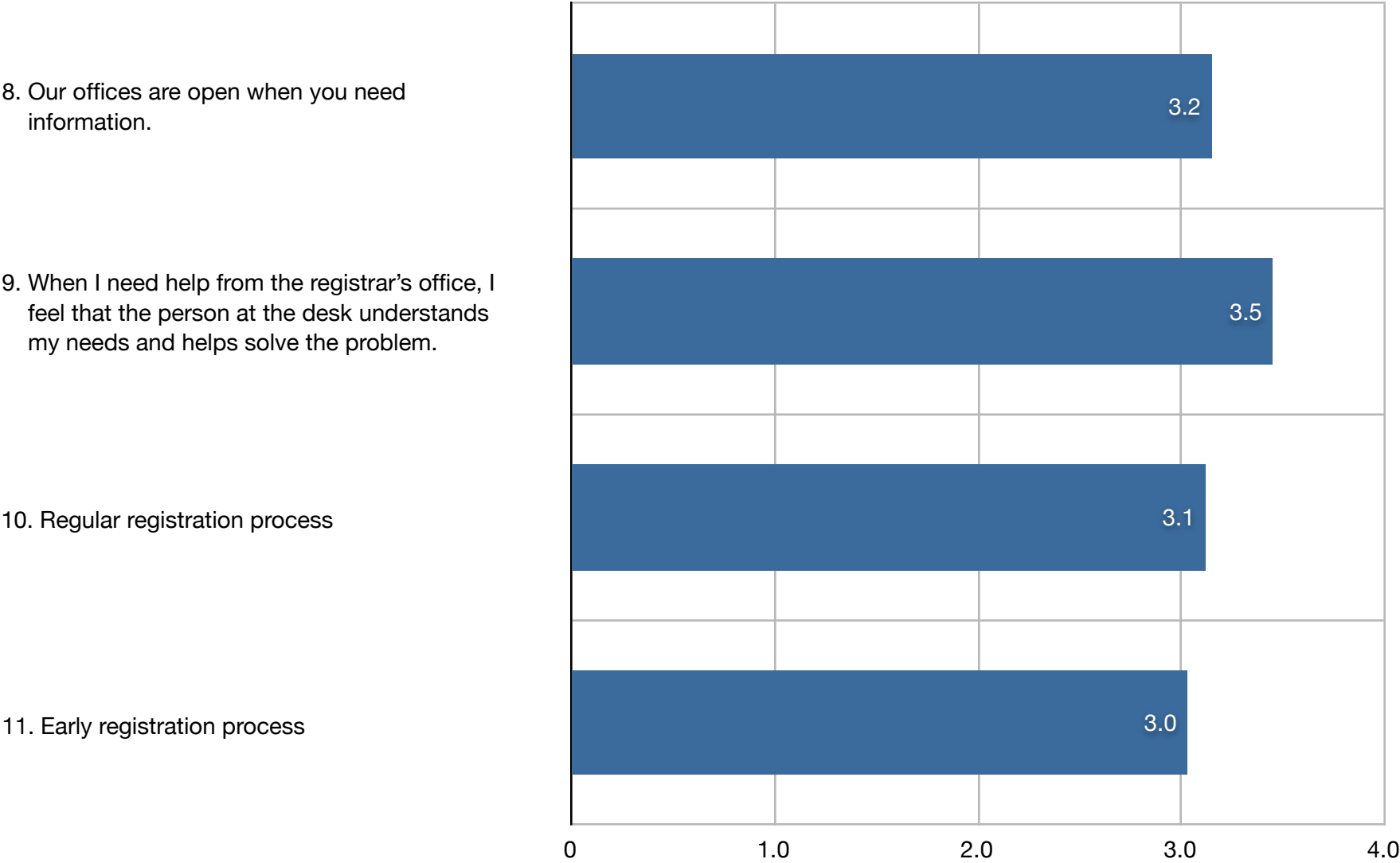


- AA FT
- AA PT
- BA/BTS FT
- BA/BTS PT
- BA/BL FT
- BA/BL PT
- BA/SP FT
- BA/SP PT

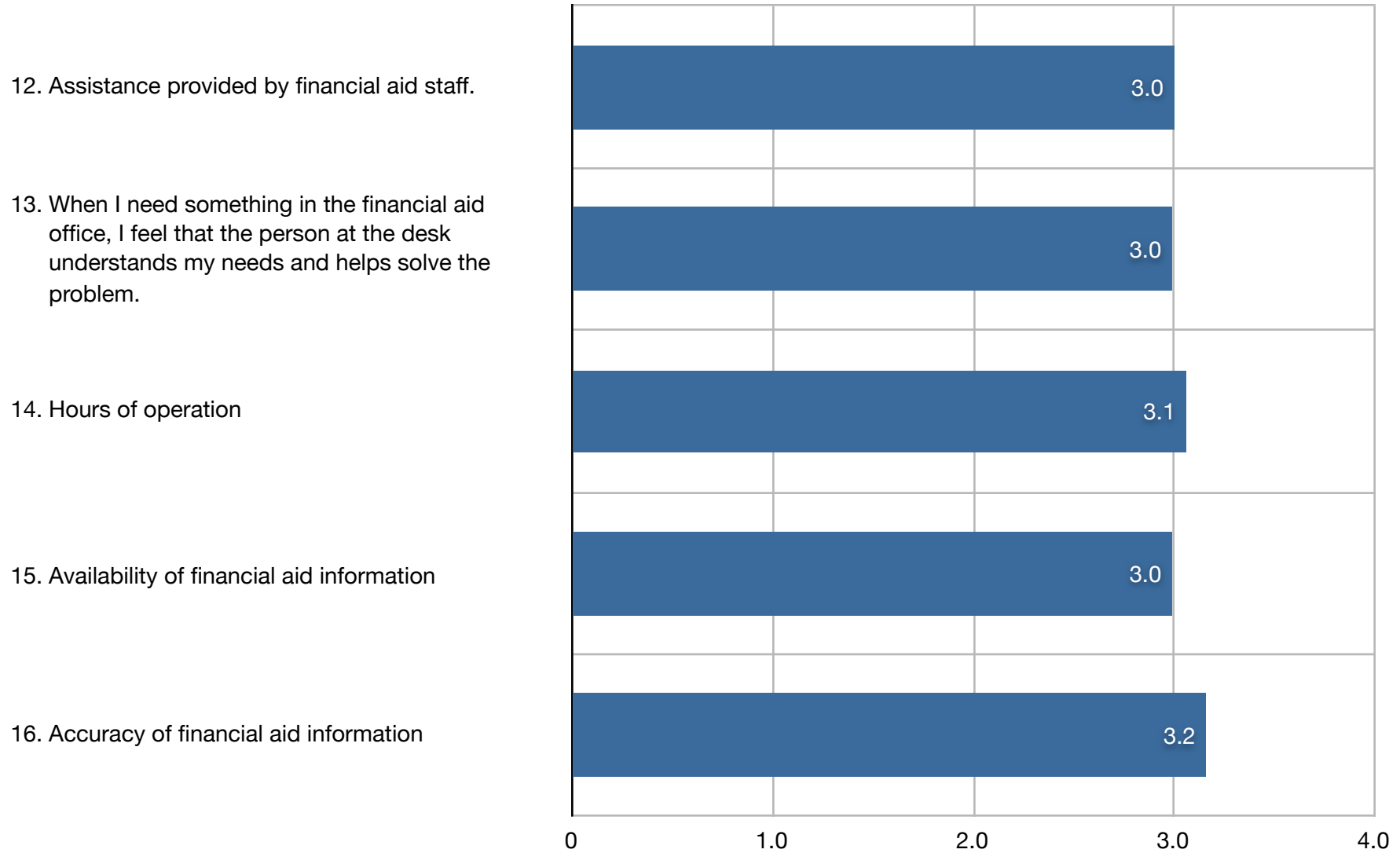
Admissions



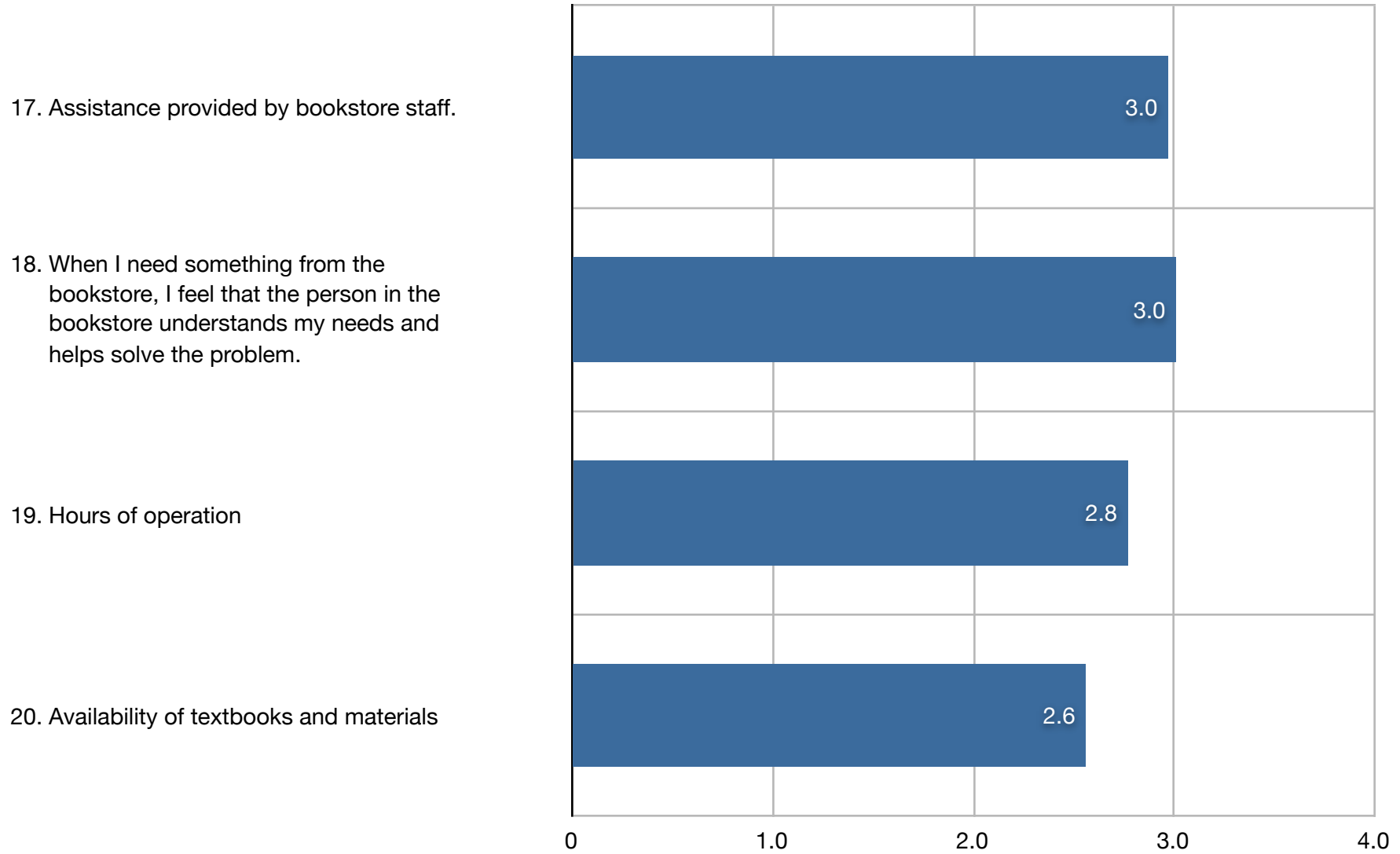
Registration



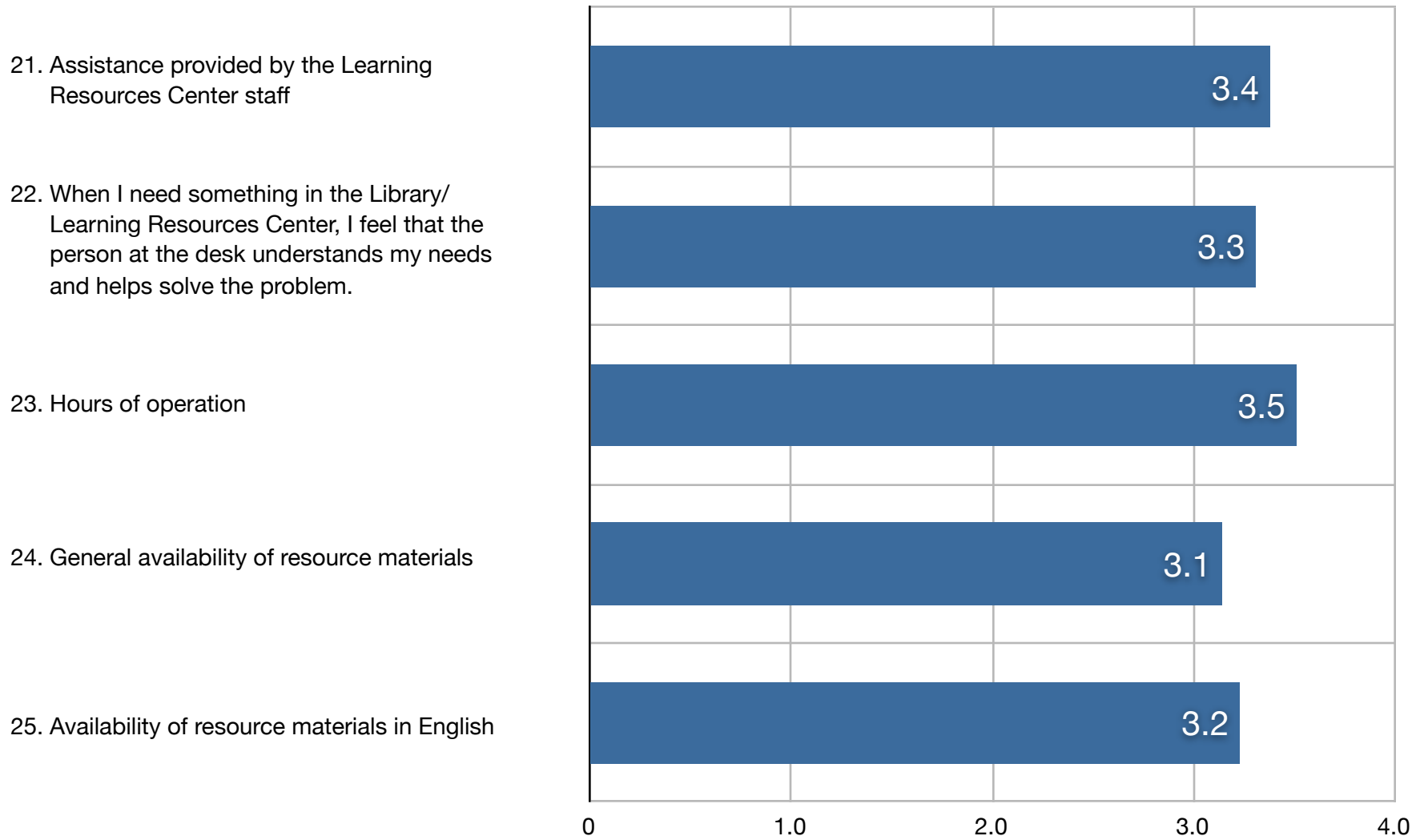
Financial Aid



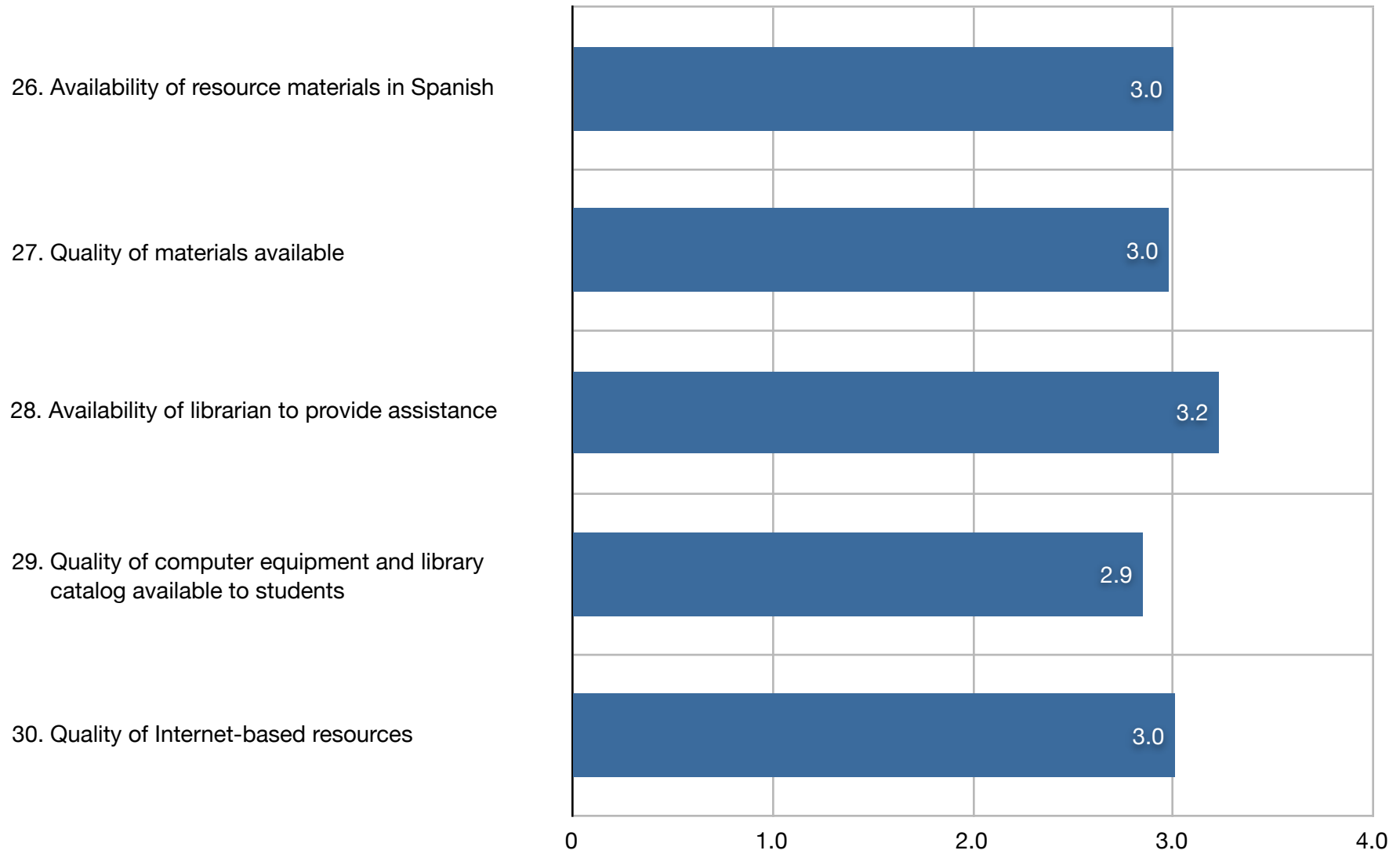
Bookstore



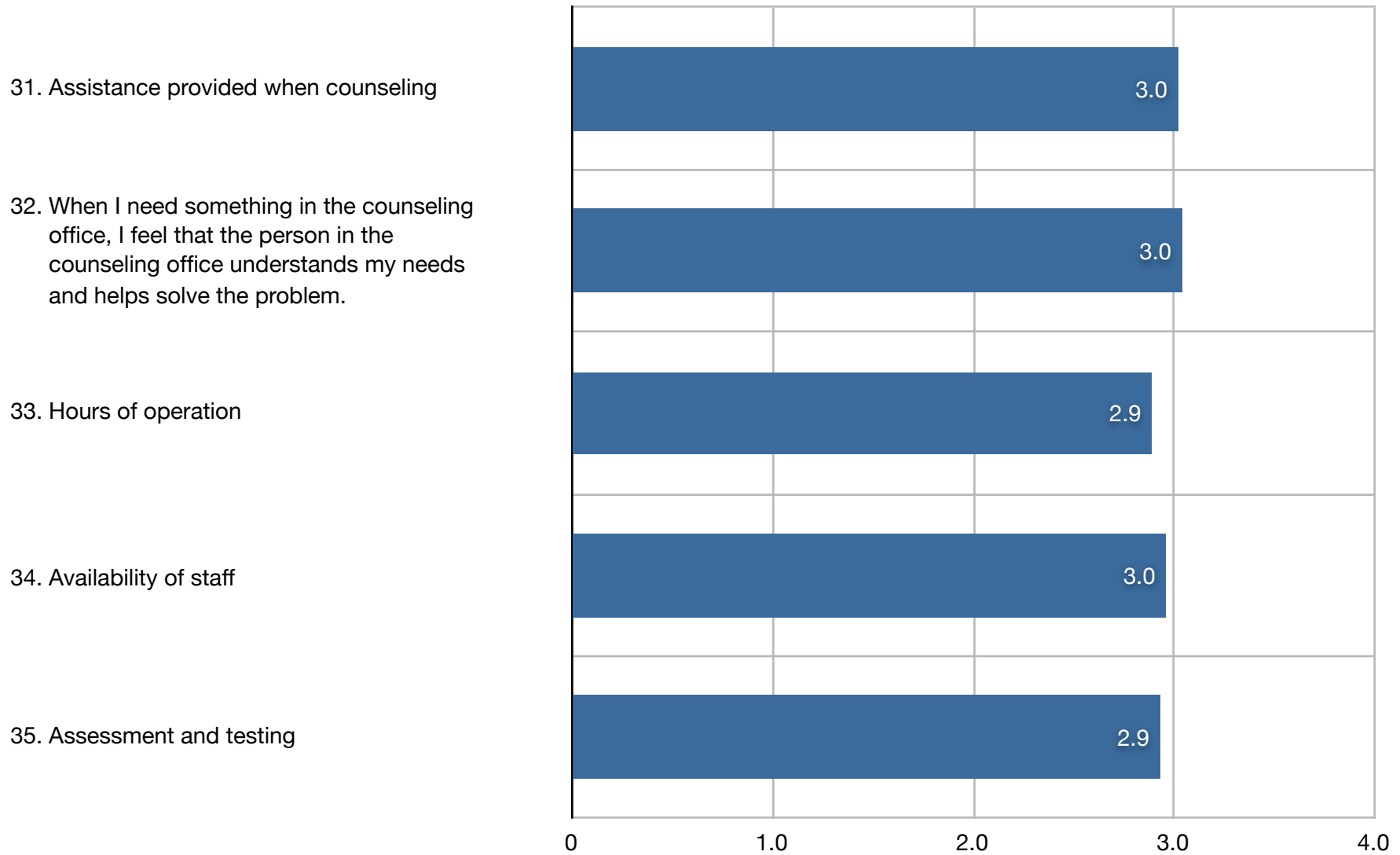
Library/Learning Resources Center A



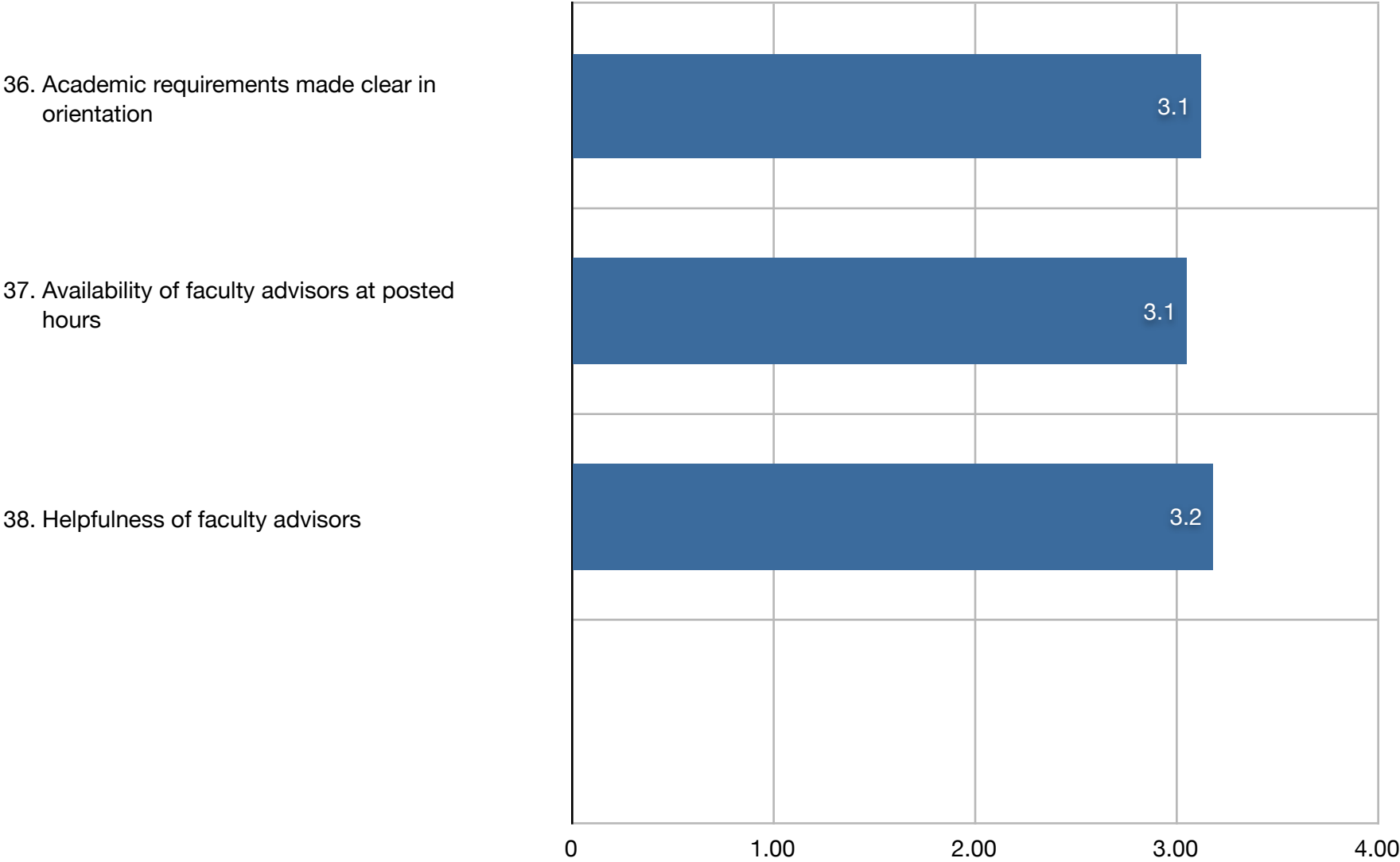
Library/Learning Resources Center B



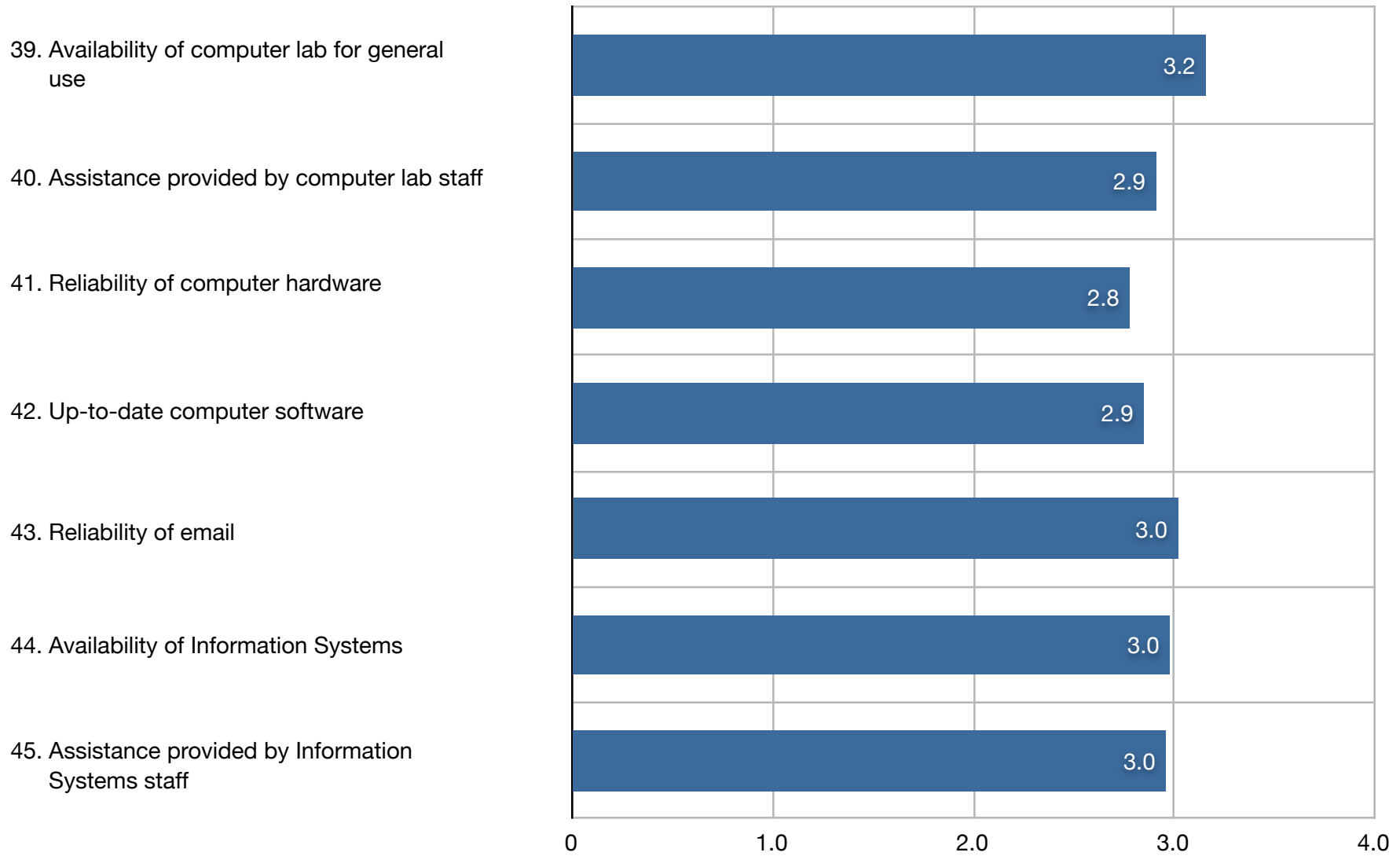
Counseling/Student Services



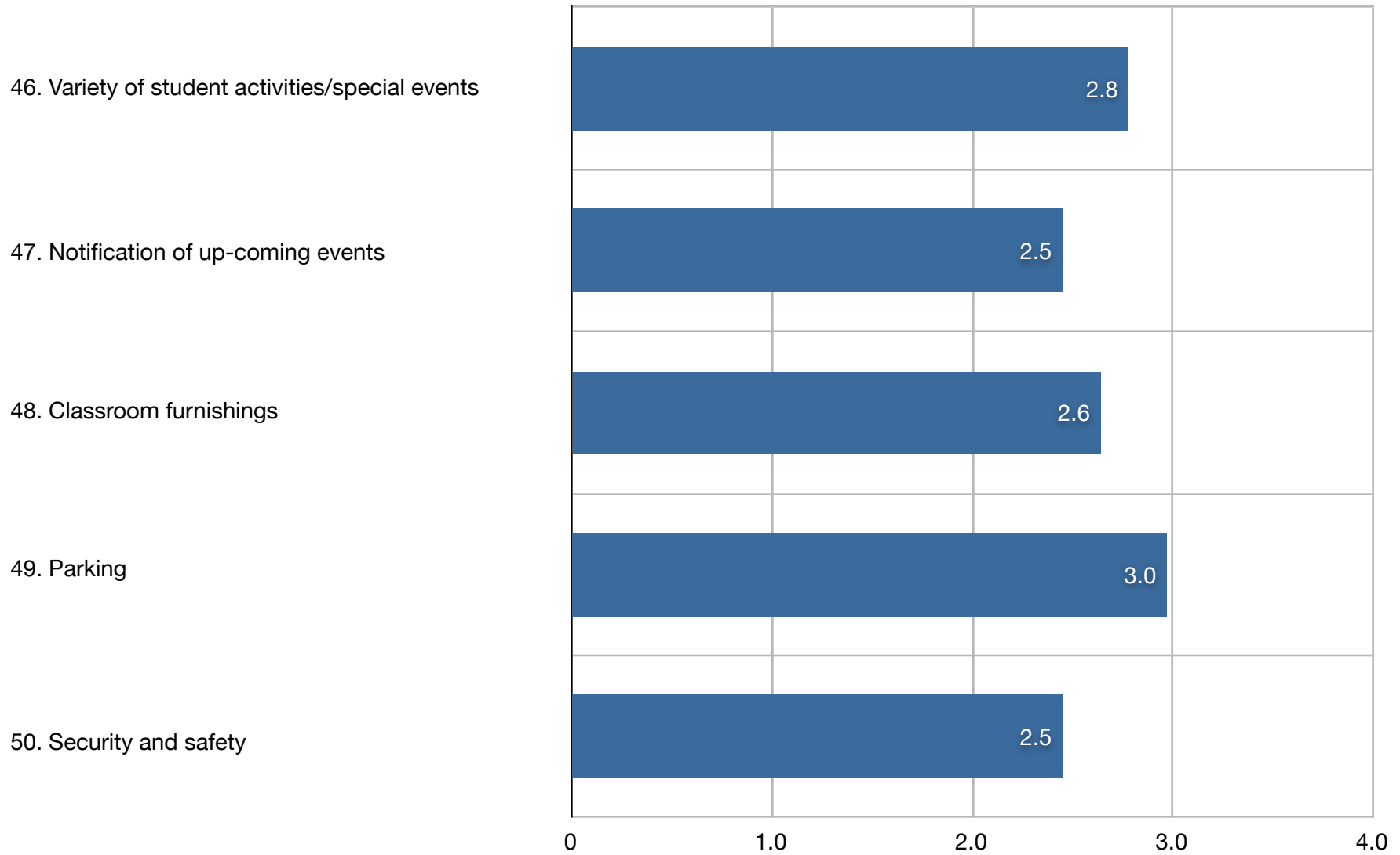
Academic Advising



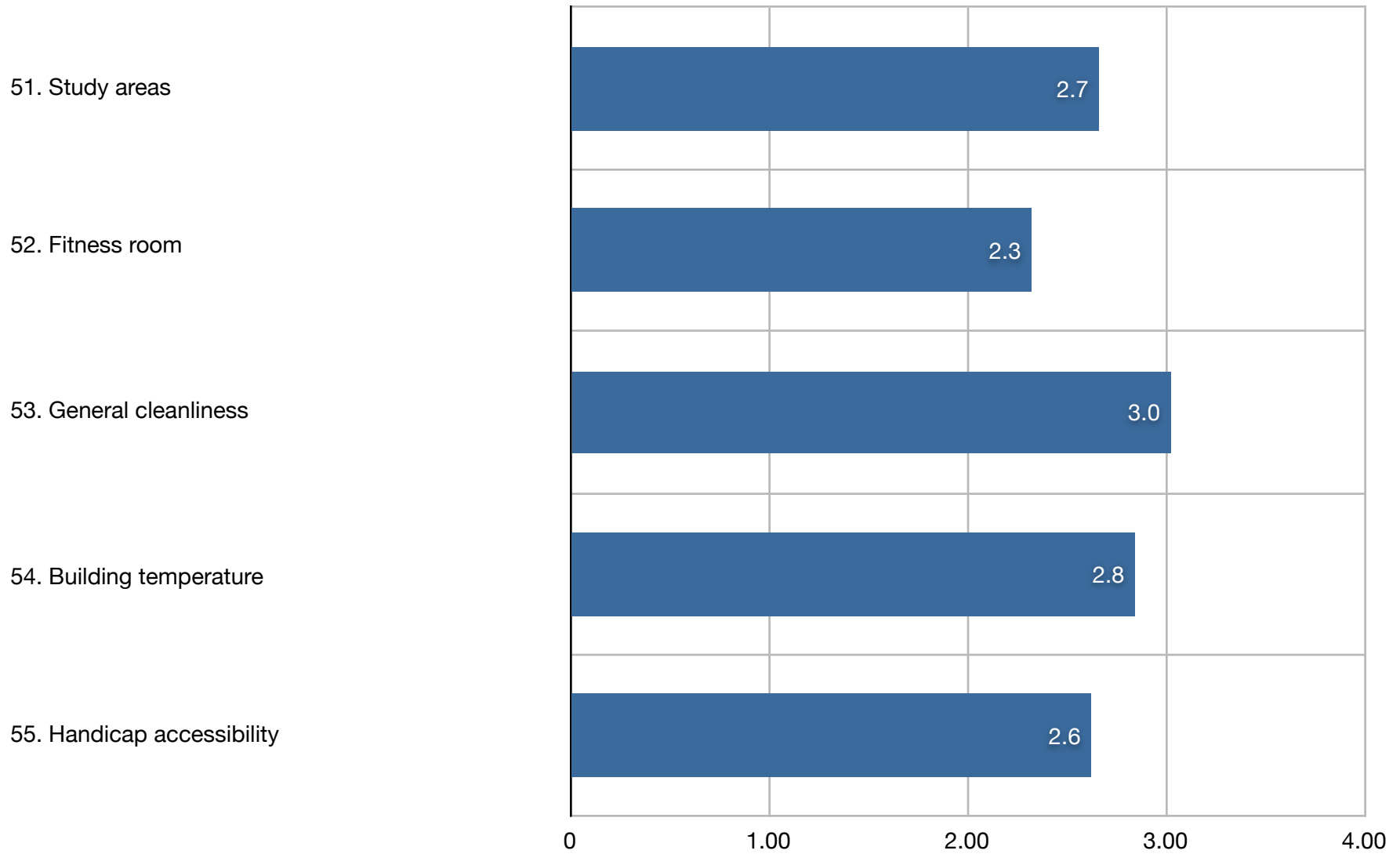
Technology



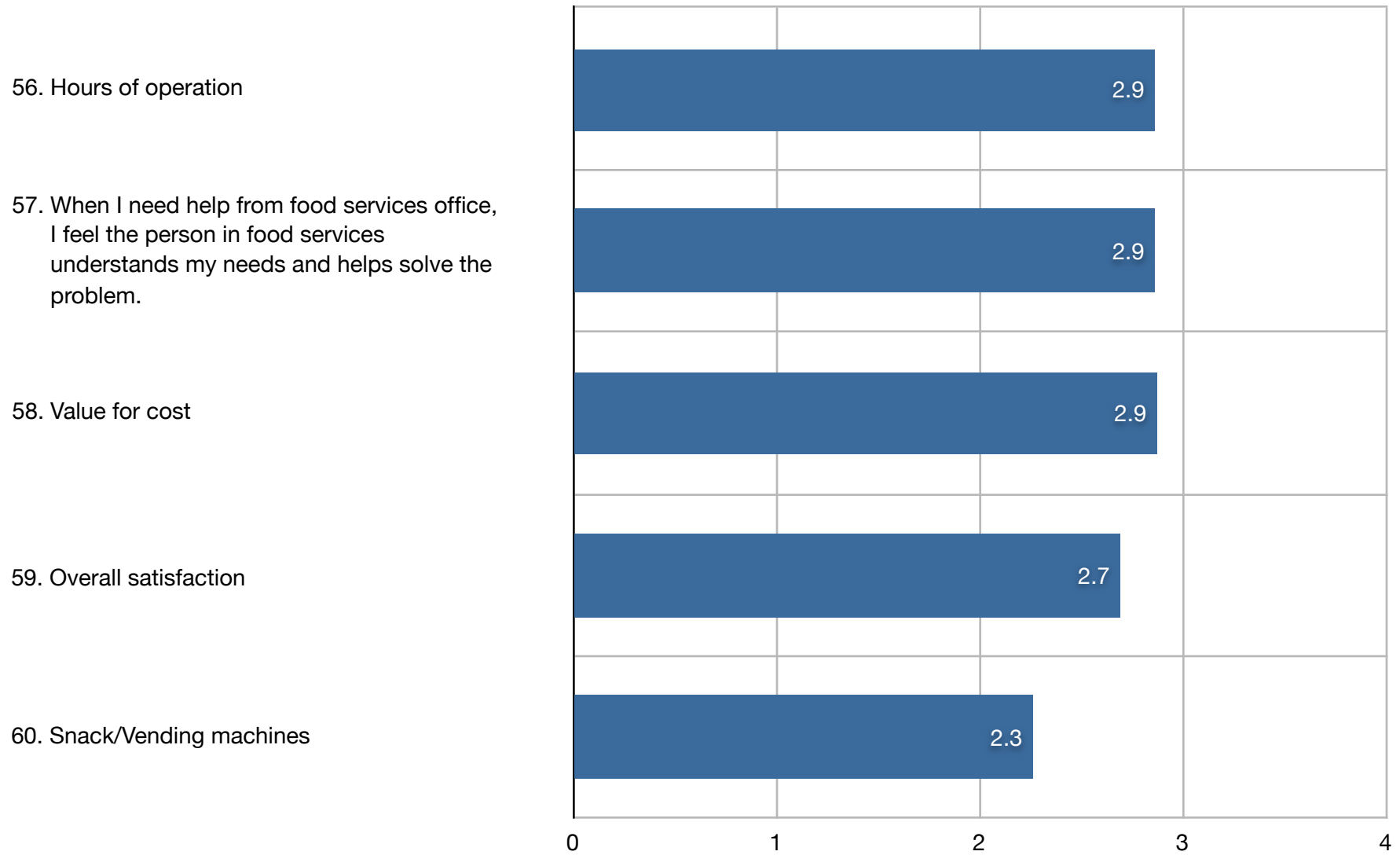
Campus Environment A



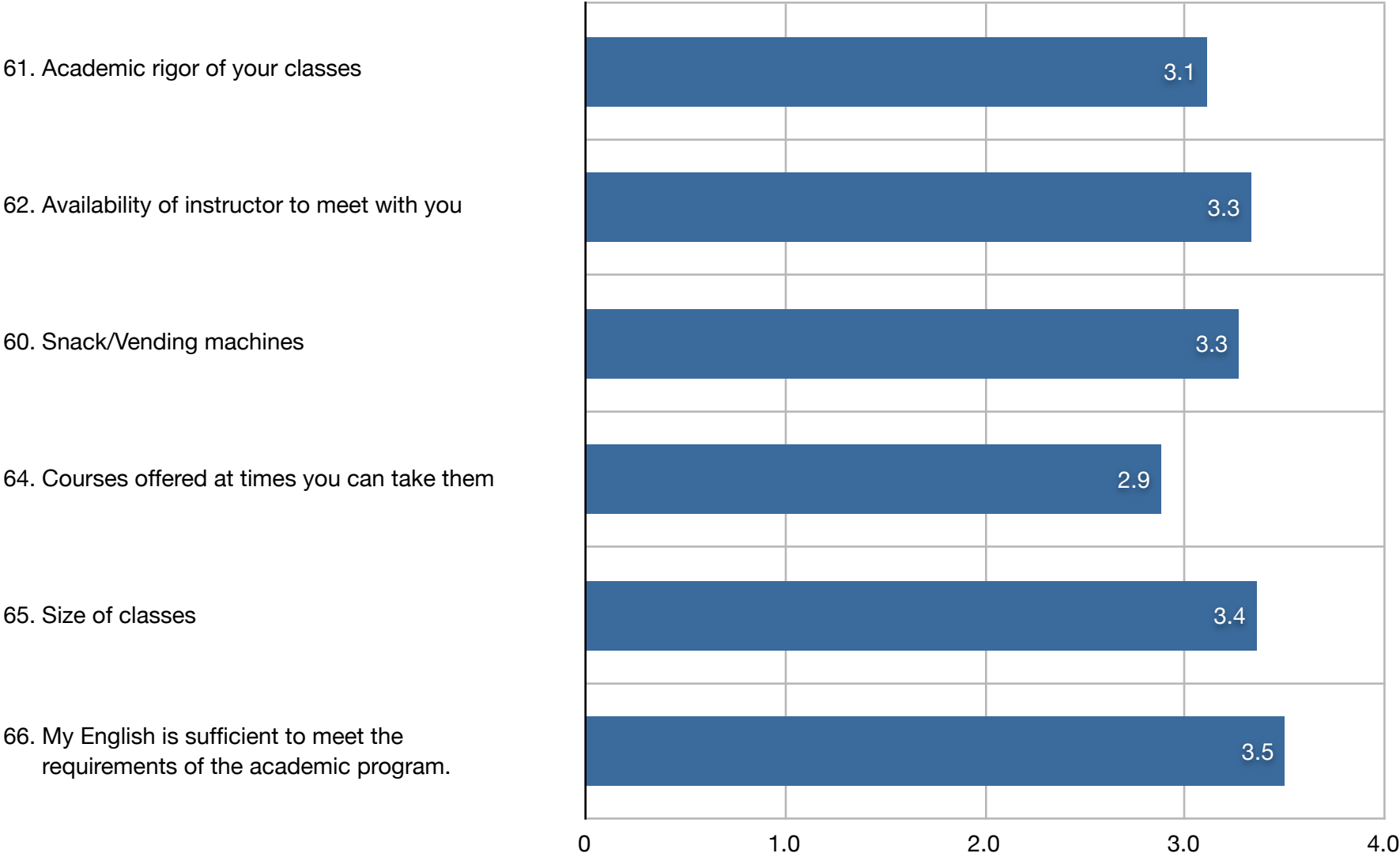
Campus Environment B



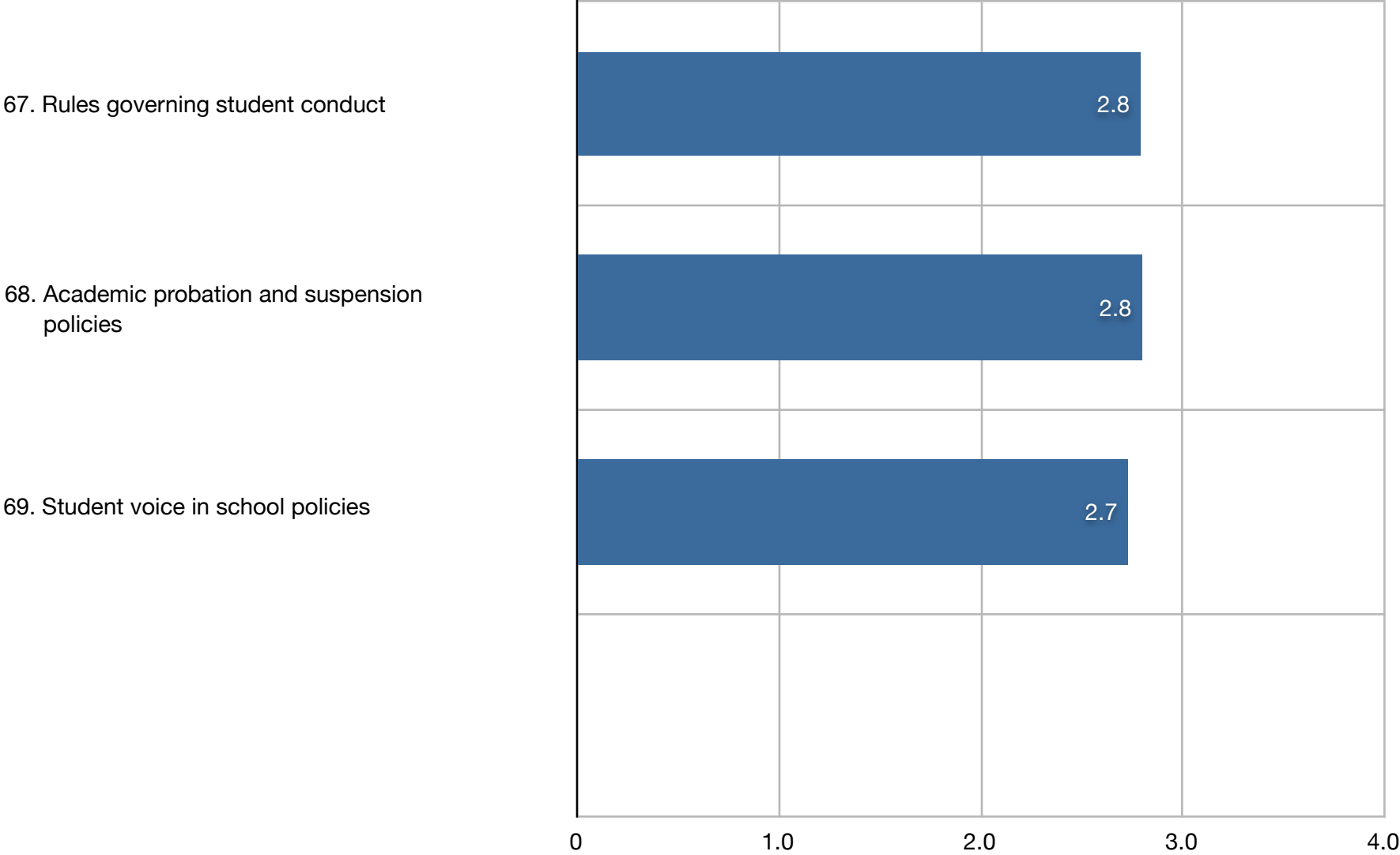
Food Services



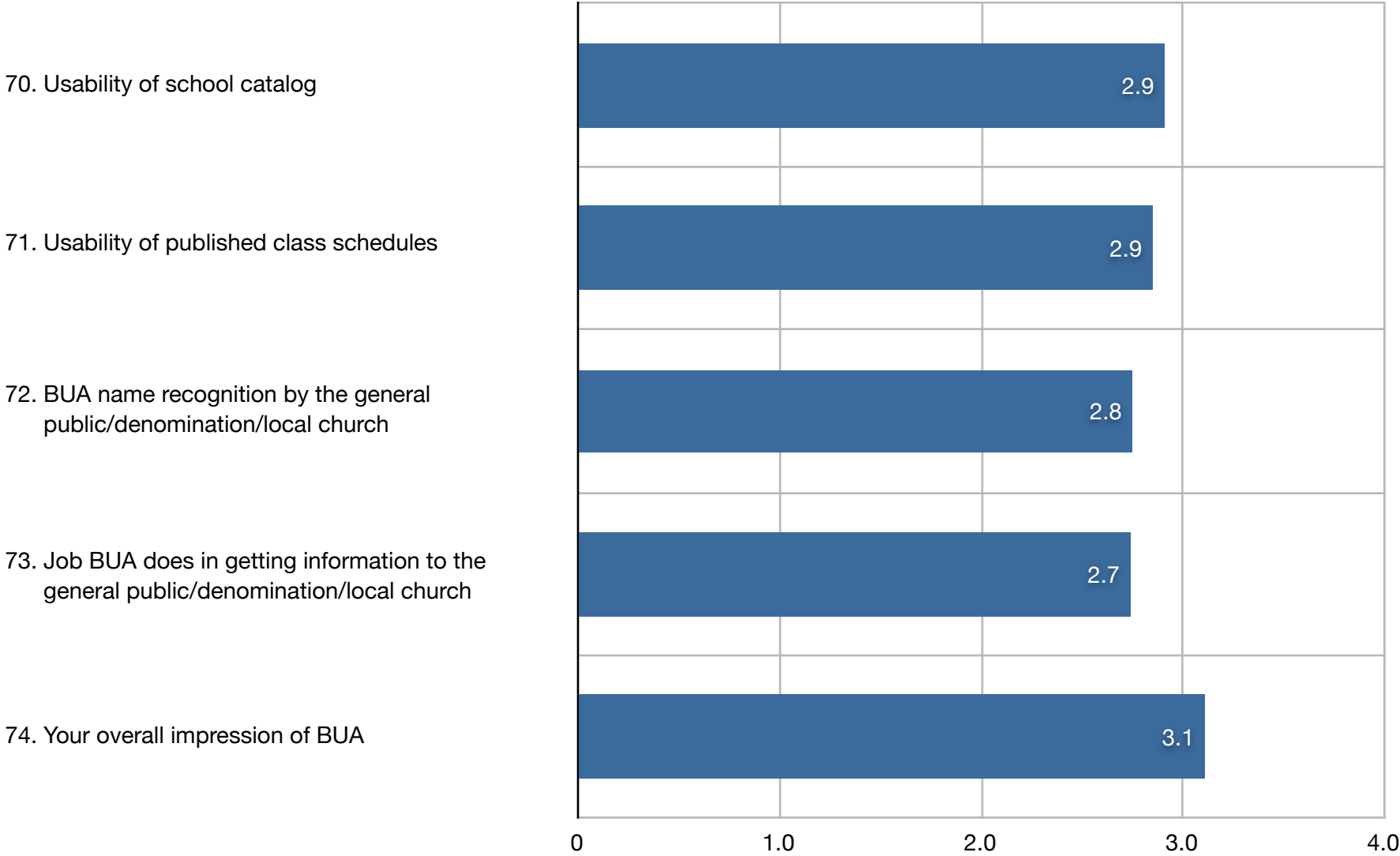
Academic Program



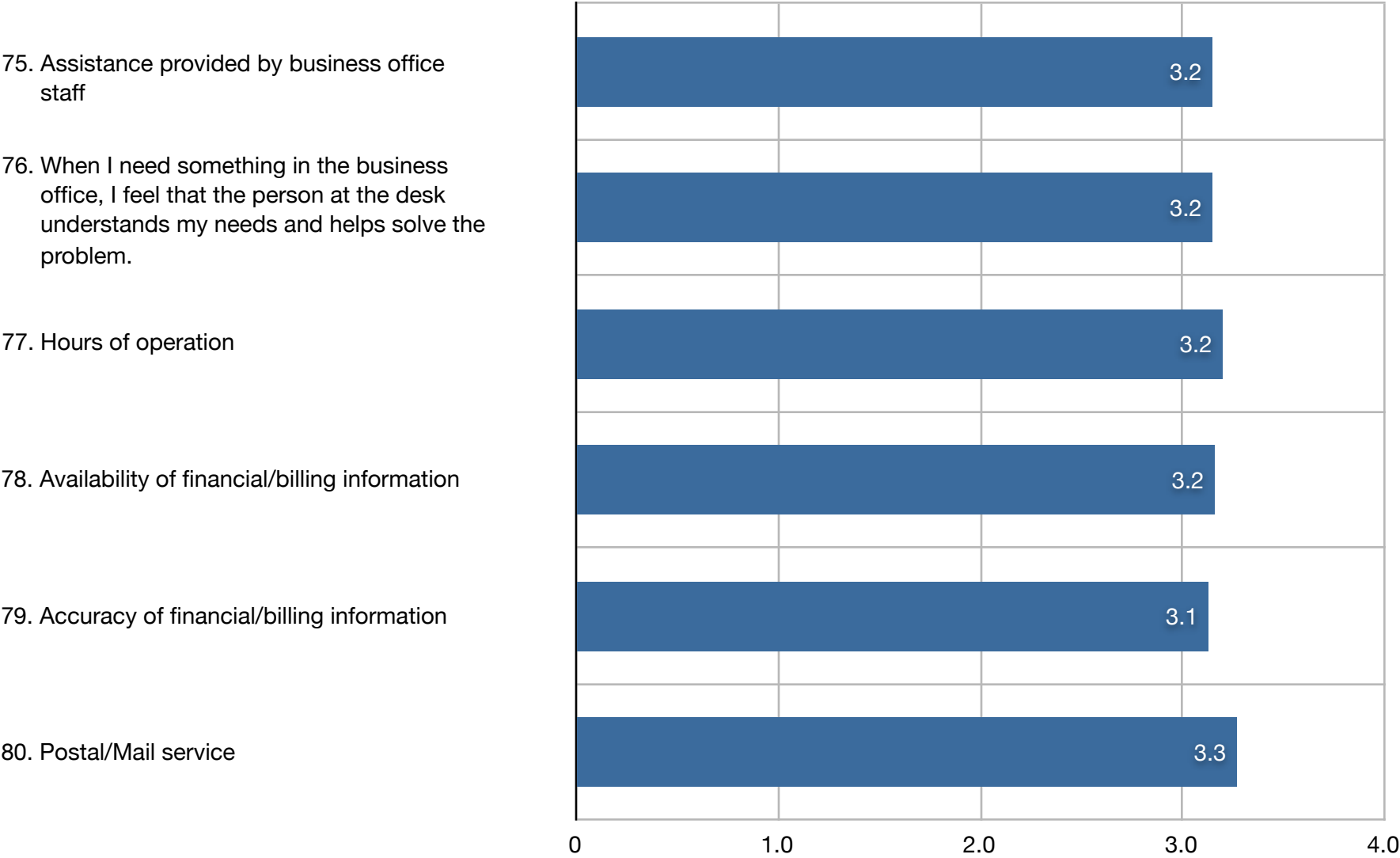
Policies and Rules



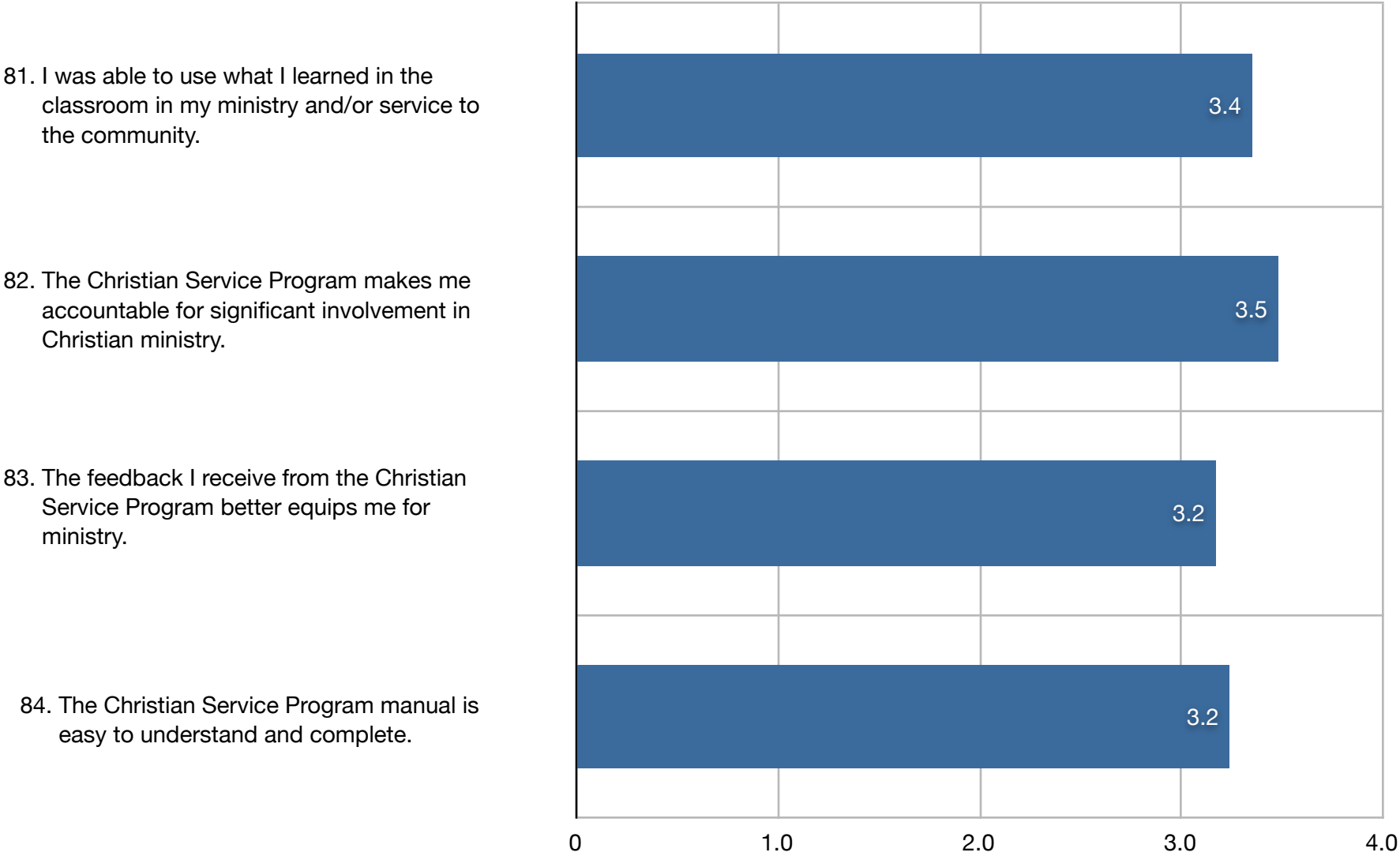
General



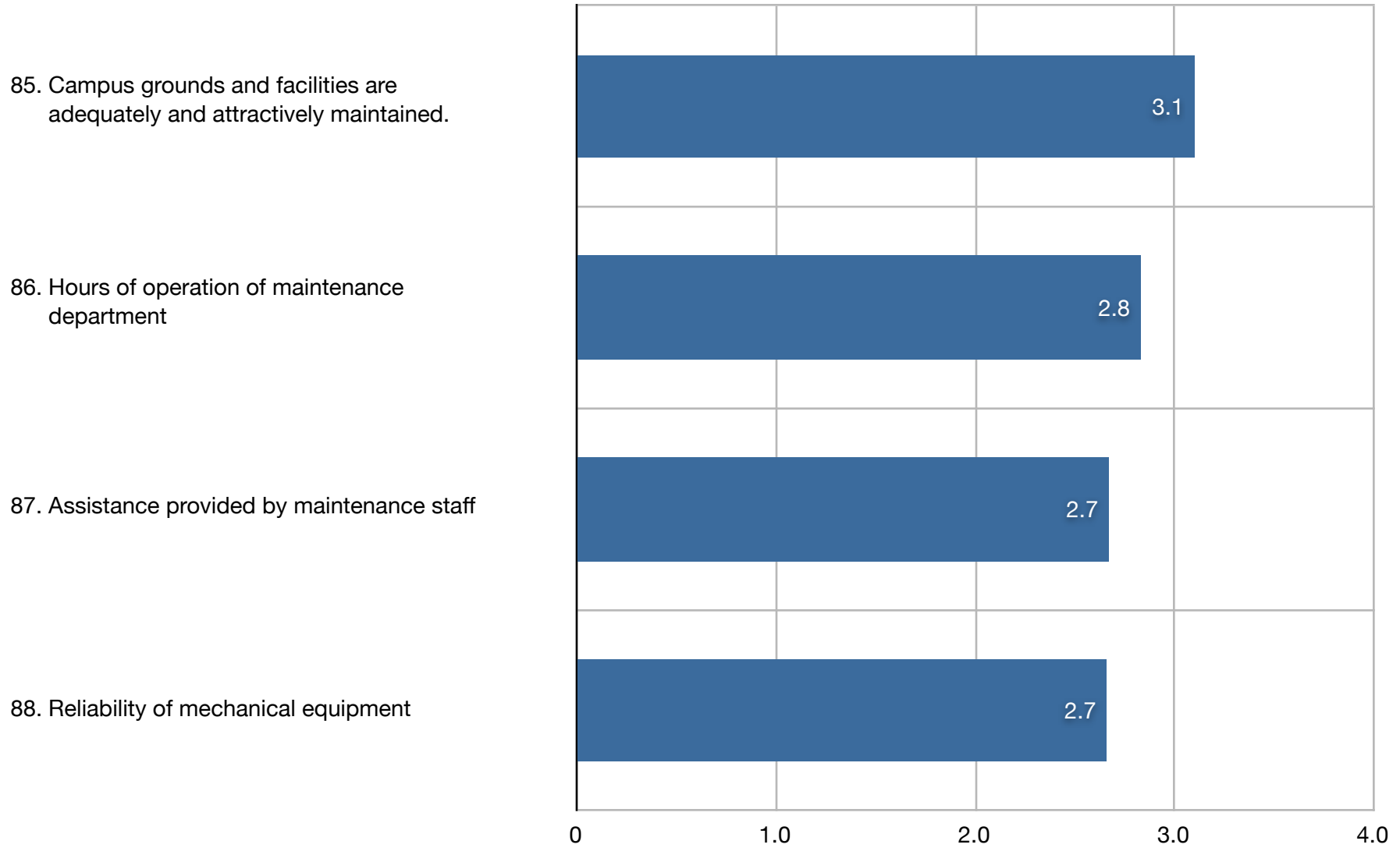
General Business Office



Christian Service Program



Facilities



Student Comments

- (1) More night classes; (2) better transfer credit evaluations. Most universities where all classes are 3 credit classes will transfer all 4 credits from other schools classes and use the 4th credit in helping to satisfy general elective credits.
- Honestly, a larger dining hall would be useful. We are on top of each other during special functions.
- Doctors that actually believe all scripture is inspired by God.
- Discipline! So many students break the "rules" and there are no consequences! If I abide by the rules, shouldn't others abide as well? I guess I should do whatever I want since I know all I will get is a talking to.
- Up to date computers
- More variety in classes.
- Bigger student center
- The campus will take care of itself. The students have great need, although they are empowered to do for themselves. We have been taught to show the love of Christ to those in need. More than a handful of students go without eating and suffer greatly.
- There is no consistency of "information given out. Usually when I ask different administrative people questions I'll get different answers and they have me going in circles from office to office. Information given out to students who live off campus for activities is usually done last minute or we never hear about it. Internet connection extremely slow. Library books seem to be very out of date.
- Borrow from other universities.
- Paint the inside of the building to make it look new. The classrooms need it bad!!
- I feel without a doubt that BUA needs a garage where a student or someone can work on his or her car when there is something wrong with it. Most of the time a student can only afford the part, but not the service, or can do an oil change, but there's no place. I feel that this issue can only be ignored for so long. Eventually BUA will need to do something about it. For instance, I have to fix my truck so that it can be in better condition for driving, but there's no place I can work where I won't be a danger to someone or just simply get in the way! Thank you, hope you consider this problem!
- More study/quiet areas.

Student Comments

- When people are caught doing things they are not supposed to be doing they should be punished. Do not cover things up to make the school look good. I came here because it was a school of ministry. It has now become a way for people to do what they want to. Many drink; people being bad in the singles rooms.
- Integrity of students concerning papers and work. Too many get away with late or incomplete assignments, yet there is strict control over class attendance. Computers take forever; printers are confusing!
- BUA should offer an honors program for students who maintain a grade point average of B and above. Transcripts don't acknowledge honor students who make the Dean's List. I think this would be an incentive for students to perform at a higher level if they are recognized for their work. This would give the students a goal to aim for each semester.
- We need big advertising in our school, because our community needs to know our school. We need more and new utilities for finished floor in maintenance department.
- We need snack vending machines at school and Piper Village. We also need changing machines at library and at washaterias.
- I think they should make benches in Piper Village so we have a place to sit!
- Staff personnel with administrative skills, especially in the area of the business office
- I think that this school needs more facility for handicapped and also needs some type of café where we can study and eat and drink coffee or soda.
- I believe that the people who work in the administration, financial and registration areas need to be more prepared to help the students and answer our doubts correctly. For example: I almost lost my appointment with immigration because I was not well informed by the university. VERY IMPORTANT or I had missed some scholarships for lack of information or help. I haven't received accurate help from my advisor to organize my semesters, consequently I am a little behind.
- More activities involving students
- Lights in parking lot
- Sport facilities/sport center. Playground for the kids.
- Offer more classes in the early morning: 8:00 am.

Student Comments

- Security and safety need to be taken more seriously. There needs to be a security guard at Piper Village at all times and it shouldn't be a student but an actual security guard. I think safety procedures should be set for different situations. There have already been many situations/ events that have happened at BUA and they aren't taken serious. Yes, as Christians we should forgive and pray for those committing or who committed the acts, but the Lord also wants us to make wise decision and right now at BUA there aren't wise choices being made when it comes to the safety of the students. We need a safety system, rules, consistency in order to succeed. Schools like DBU have a GREAT security system and we need one like theirs: (1) a 24 hour (actual) security guard at Piper; (2) rules with consequences if disobeyed, too many rules at Piper are broken; (3) chapel service discussing what to do in case of certain emergencies. (Like I said, safety is not taken seriously and it seems as if the school is only worried about getting accredited and forgetting about keeping students safe.)
- Faster internet in the dorms. Students need to get more involved. Larger fitness room area with more equipment.
- That the cafeteria make better food with taste and not the same old rice and black beans that some of us just cannot eat every day.
- I think it should be made clear to all students to respect the volume of their voices during class. There are some of us who wish to understand and receive the learning skill being taught. Some of us adults should be setting the example for the younger students.
- We need more attention on the maintenance area. Maintenance staff are not available when we need a repair.
- More variety in food (less Mexican food).
- Other classes (more variety) in the evening
- I really love it here, very homely and Christ-like!
- Information about events on time; scholarship information and help